

ARKANSAS



AIR MUSEUM

4290 S. SCHOOL STREET

FAYETTEVILLE, ARKANSAS 72701
www.arkairmuseum.org

(479) 521-4947

Frank J. Siccardi,,President
Coenco, Inc.
3476 N. Hugh Mount Rd.
Fayetteville, AR 72704

November 7,2008

Dear Frank,

I wanted to update you on the donation of your Coenco System, Control and Radiant Heat system that your company installed to the Arkansas Air Museum here in Fayetteville. It's absolutely wonderful to be able to walk out into the hangar on a 38degree morning and have the temperature inside the hangar be at 69 degrees for our opening at 11:00 am.. Using the set points that we have chosen for temperatures, the gas heat only comes on a few times a day to maintain that temperature. At night , I doubt that it comes on more than a couple of times because of us being able to use the unoccupied status of the system at night.

We had the Museum rented for the Democratic Party to hold a big rally on October 28th. It was a windy , cool day. When the participants arrived at 5:30pm it was 69 degrees . It was a very successful event due to your system. It shut down and went into unoccupied mode at 9:00pm just as I had programmed it for. How easy is that.?

As you know , our hangar area is 15,000 sq ft with a high , curved roof. That is a black shingle roof with no insulation under it. With your radiant heat and air movers that you provided, we have no problem being able to maintain a very comfortable temperature in the hangar. The computer monitor for your system , being at my computer is very user friendly . I also appreciate the fact that when I need to talk with Travis Clark he either answers his cell phone or returns my call within minutes. Your customer service is awesome.

If you ever need to have someone call me about your system or service, please don't hesitate to give them my name and number.

Frank, as a non-profit organization, we're always fighting the battle for money. Your system is going to allow us to have revenue producing events in the winter where as before we could not because of the cold. Your generous donation of equipment and labor will always be appreciated by the Arkansas Air Museum.

Best personal regards,

A handwritten signature in black ink, appearing to read "Warren Jones".

Warren Jones, Executive Director
Arkansas Air Museum, Drake Field
Fayetteville, AR 72704
479-841-3791 cell
479-521-4947 office